CargoWise One is a single-platform software solution built upon a single guiding principle: increasing your productivity. It’s an enterprise-class management system for logistics businesses wanting improved integration, automation, and communication with the supply chain: global capabilities for a global industry.

It integrates you with your customers and partners, it streamlines your processes and increases the efficiency, visibility and profitability of your operations. It’s the cloud-based software solution for increasing productivity in everything you do.

CargoWise One is designed to meet the diverse needs of industry. Whether you’re a small-to-medium-sized supply chain provider or a multinational freight forwarding operation, CargoWise One’s highly flexible and feature-rich system allows you to increase productivity where you need it the most.

A world-leading solution for seamless supply chain operations, CargoWise One gives you global capabilities to gain the competitive advantage.
The smart solution for supply chain success.

**Powerful productivity**

CargoWise One puts productivity at the center of everything you do. Its single-platform architecture gives you the high levels of automation and visibility you need to streamline processes across your business. It’s cloud-based too, so your data can be keyed in just once to be instantly accessible throughout your worldwide operations, reducing your margin of error and the need for labor intense workflows. For performance-driven businesses needing a productivity enhancing product, CargoWise One gives you the most efficient solution for simplifying your supply chain.

**Industry-wide functionality**

CargoWise One's next-generation technology gives you far-reaching functional capabilities and industry-specific applications that allow you to maximize your operations on the global stage. It gives you an enterprise-class system designed specifically to meet the needs of the logistics industry and a complete suite of integrated ERP applications. Its feature-rich solutions are scalable to individual business demands, providing both the breadth and depth required by major multinationals and the simplicity needed for small business operations. CargoWise One's highly flexible system allows you to choose the specific applications your business needs while giving you access to all the functionality you’ll need in the future.

**Deep-seated integration**

CargoWise One provides you with comprehensive vertical and horizontal integration within and outside of the application. It allows you to integrate your business with the supply chain’s key vertical markets as well as integrating your own processes across your global operations. You also benefit from CargoWise One’s tightly integrated Enterprise capabilities, from accounting to document management, and an eCommerce solution to seamlessly integrate your sales management and CRM services.

**Cross-border compliance**

Complying with global customs regulations is one of the key challenges for supply chain providers today. CargoWise One offers compliance capabilities that let you focus on business, not borders. It’s designed to give you the tools to achieve quicker, simpler and more efficient customs clearance and greater visibility between you, your partners, customers and customs authorities. It gives you access to fully integrated online tariff classification tools and offers full compliance with customs requirements across the world’s leading markets, while our carefully selected partners aid you with an increasing number of regional regulations.
True global reach

CargoWise One forms an integral part of the global supply chain and connects you with business across the world. With over 100,000 licenses held across 5,000 sites in 105 countries, CargoWise One customers are able to facilitate business through an ever-growing community of logistics providers. With interfaces to external parties, customers and other industry providers, CargoWise One puts your global connections within easy reach.

Solutions for a more secure supply chain

In an era of heightened security concerns, CargoWise One gives you a secure software system to safeguard your data. CargoWise One’s cloud-based system allows you to remotely store your valuable data offline and online, giving you remote global access 24/7 through your internet connection. Digital documents to be sorted, cataloged and retrieved on screen during the work process for seamless business continuity and disaster recovery.

Seamless implementation and continued support

With hundreds of updates and feature enhancements annually, CargoWise One gives you a future-proof solution that ensures your business can evolve with the needs of the industry. For continued success, CargoWise One provides you with a comprehensive suite of support services delivered through our exclusive WiseAdvantage program. The tools, knowledge and services you need to get the most out of your technology investment are all included as part of your CargoWise One solution and localized to meet your specific needs through our carefully selected global partner programs.
Forwarding

Global forwarders require a global solution and CargoWise One gives you the broadest and deepest forwarding solution on the market. It’s designed to give freight forwarders large and small a tightly integrated single-platform management solution to organize and coordinate every aspect of their shipments, consolidations, NVOCC operations, imports, exports, transshipment and on forwarding. For both international and domestic operations covering multiple transport modes, CargoWise One maximizes your productivity and lets you achieve more with less to help you stay ahead of the competition.

Integrate your operations for more streamlined shipments

CargoWise One’s integrated single-platform system allows you to integrate your operations and get your shipments from A to B as quickly and efficiently as possible.

Forwarding capabilities are deeply integrated across multiple enterprise-class modules, enabling you to run your global operations as one cohesive unit. Your forwarding, origin, destination, intermediate vessel and flight requirements, brokerage, customs, invoicing and costing requirements can all be managed in the one multilayered shipment form, eliminating the need for separate, time-consuming jobs, and giving you organization-wide transparency. Your customers will also be able to see a better level of service as their data, buyer, and supplier information can be shared throughout your operations, minimizing hold ups and the potential for errors.

Increased automation for more productive processes

CargoWise One gives you the automation and integration you need to save time, money and human resources by removing the manual and paper-intensive processes that hold your business back. Its tight, multifunctional applications give you integrated electronic manifesting between your global offices so you can eliminate entering the same information time and time again. By only ever needing to key in data just the once, you’ll dramatically reduce errors, while optimizing processes and productivity across your operations.

As a freight forwarder, you’ll want to focus on managing freight rather than on repetitive and routine processes. CargoWise One gives you the automation capabilities to create your own workflows and have the system manage them for you. It even alerts you if milestones aren’t being met, so you can ensure your customers are receiving the levels of service they need.

Creating a booking quote with CargoWise One is also simplified, streamlined and more productive. Your existing customers’ details can be auto-populated and the calculation of the job charges is fully automated, based upon company tariffs, clients’ special rates, supplier costs and quotes. Integrate this with CargoWise One’s multi-currency accounting and invoicing functions and you’ll see how your freight forwarding services can be delivered hassle free.

Clearer communications with customs and customers

CargoWise One connects forwarders with every link in the supply chain. A comprehensive set of communication capabilities lets you electronically exchange information with multiple organizations and industry bodies, including customs and port authorities, airlines and shipping lines, transport providers, depots, industry facilitators and agents, as well as your customers and clients.

CargoWise One also receives schedule updates and container tracking information from various sources which you can relay to your customers. Automated alerts can be sent to ensure your customers get the information they want, when they want it, and automated scheduled reports can be issued to help them meet their KPIs.

Visibility at every stage for you and your customers

Freight forwarders understand that customers must have confidence that their goods are in safe hands. CargoWise One lets you give your customers the visibility and peace of mind they need by offering a fully integrated and feature-rich web-based tracking portal. It lets you and your customers monitor the status of goods, orders and shipments, quickly, easily and in real time, giving your customers access to the information they need, whenever they need it.
Customizable to fit your company needs

No two businesses are the same, so we’ve built CargoWise One to be highly configurable so you can make it work for your specific needs. Its intuitive tools allow you to configure the look and feel of data entry forms, industry documents and reports to match your personal requirements, while flexible templates let you design your reports to align with your corporate image. Locating a consol or shipment status is made easy with definable search filters and grid options, allowing you to respond to customer enquiries quickly and efficiently.

Imports and exports made easy

CargoWise One offers a sophisticated order management software module for smoother end-to-end shipments for you and your customers. From the time an order is placed, right through to delivery, CargoWise One’s order management system helps you plan your shipments from start to finish and gives your customers the reassurance that their orders are on time and on track.

CargoWise One’s order management system integrates perfectly with its forwarding, customs and web-tracking capabilities, letting you easily manage and monitor the status of shipments from the convenience of a single-platform.

It doesn’t matter how big your operation is, or how complicated the shipment, CargoWise One makes import and exports easy for both you and your customers: increased automation and productivity for you, increased visibility and reassurance for them.

Keep your bookings shipshape

CargoWise One’s booking capabilities allow you to keep organized for faster and more efficient bookings. By centralizing communications and job, client, sales and staff documentation in a single system, you’ll benefit from faster and more accurate LCL, FDCL and air freight bookings.

Particularly suited to NVOCC and consolidation operators, as well as air freight forwarders, CargoWise One’s booking module gives you a full sail, flight, truck and rail scheduling system. Build a schedule with multiple origin and destination points and CargoWise One will track the shipment from origin to destination.

Bookings can be complex, but CargoWise One has enough features and functionality to handle the most difficult of shipments with ease. Sailing schedules can be customized as required, volumes and weights for each sailing can be viewed in real time and you can drag and drop shipments from your load list to either one or multiple containers, even splitting them if required. It also offers a publication capability so electronic schedule receipts can be offered to customers for full visibility.
Customs Clearance

Compliance with customs regulations is a key challenge for global logistics business and supply chain providers moving freight across international borders. Each market’s customs requirements have different complexities and, for true global success, you need a solution that integrates your operations for quicker, simpler and more efficient customs clearance. With CargoWise One, you get an integrated, global, single-platform system with deep functionality and customs compliance capabilities so you can concentrate on business, not borders.

The simple way to comply with global customs

CargoWise One gives you a customs clearance system that provides comprehensive compliance throughout the world’s key logistics markets. The single platform system allows you to simplify your customs processes by retrieving the calculated duty, tax and entry fees for the relevant customs authority and it even predicts duty and tax prior to submission, so you always know where you stand. Regularly updated to comply with the ever changing requirements of the world’s customs authorities, CargoWise One gives you a comprehensive compliance solution to keep you one step ahead of the game.

Grow your business globally without customs complications

The complexities of global customs can slow, or even stop, your global expansion plans. CargoWise One presents you with a solution to turn these complications into a simple step-by-step process that allows rapid expansion into new territories. By connecting your business with customs authorities and giving you an efficient, easy-to-use tool to comply with a multitude of requirements, you can remove one of the key expansion challenges international logistics businesses face today.

Productivity and automation

CargoWise One offers a complete customs solution that can handle anything from the simplest one-line entry to the most complex scenario. As an enterprise-class software solution, CargoWise One extends your customs-related data across your operations, minimizing unnecessary rekeying and automating data delivery to both clients and customs. From its customized dashboard views and data entry fields to its automatic notification and calculations of disbursement, agency and service charges, CargoWise One reduces data entry and eliminates errors so you can increase both productivity and accuracy across your business.

Increase your operational integration

CargoWise One is a complete suite of ERP applications that integrates your forwarding, costing and invoicing requirements in one compellingly simple multi-layered platform. It allows you to create and send all types of declarations and automatically links them to shipment details within the system.

CargoWise One also lets you offer a higher level of service to your customers. Through workflow alert notifications, automated push reporting, online data access and extensive reporting, your customers can have clear visibility to their customs clearance details and process timelines.

Quick and easy tariff classification

CargoWise One includes comprehensive and integrated online tariff classification tools to assist the user in classifying commodities. It gives you quick and easy access to detailed and content-rich tariff chapter notes, section notes, binding ruling information, countervailing and anti-dumping cases, along with all other government agency requirements and duty rate information - all in one location. Use the tariff and word-search function to quickly find the information you need, select the tariff and let CargoWise One automatically populate the information into your entry.
Container Freight Station (CFS)

A well managed container freight station is vital for the seamless transition of imports and exports. In high-volume depots, keeping track of what’s coming in and what’s going out as goods change hands is crucial for keeping your customers happy and making sure you don’t hold up a shipment.

Keep in control with clever container management

CargoWise One’s feature-rich container management software lets you handle all your import and export container requirements with ease. Its deeply functional interface allows you to allocate and unallocate pack lines with just one click - even for multiple containers - and lets you save time with an auto-pack function for single-container load lists. For more complicated bookings, CargoWise One lets you accurately manage a large shipment that’s split over several containers so you can make sure it all gets to its intended destination.

When a shipment’s ready to go, CargoWise One lets you create and print gate passes so cargo can get where it needs to. And if there’s a hold up, you have the ability to quickly change the status of a container from cargo to storage.

More productive container depot management

All essential documents and reports such as tally sheets, labels, load lists, outturn reports, gate passes and stock summary are stored electronically. Customizable filter and grid options make locating and monitoring your information easy. The flexible templates let you design your reports to your specific needs and aligns them with your corporate image.

CargoWise One’s automated accounting features include full revenue and costing capabilities, which means you can operate your container management system as its own profit/loss center too. Automatic multi-currency invoicing for service fees and storage charges help you prevent revenue loss and enable full job profitability.

Whether you specialize in sea or airfreight, CargoWise One’s single-platform system gives you a total container management system for more efficient, accurate and productive end-to-end container and depot operations.
Advanced automation for agencies

CargoWise One gives you an integrated solution that supports multiple principals and handles all import, export, transshipment and domestic requirements for all types of shipments and cargo. This feature-rich system allows you to meet the individual needs and reporting requirements of multiple shipping lines while letting you automate and integrate processes for faster and more efficient services.

Global visibility for principals

For principals, CargoWise One offers a single-platform solution that automates and streamlines your processes and gives you full visibility of bookings and container locations across the globe. Integrated B2E electronic messaging capabilities connect you with local customs and port authorities, while full accounting, tracking, auto rating and CRM functionality means you can manage and view the status of your shipments worldwide.

Streamline operations for smoother shipments

For both principals and agencies, CargoWise One’s integrated solution lets you streamline operational processes, increase data integrity, minimize keystrokes and maximize operator productivity. The cloud-based system integrates data across your entire operation, allowing you to manage your workflow, auto-generate notifications and receive alerts if milestones aren’t being met. By reducing the hours spent on repetitive and routine processes, your business can now focus on what matters most - managing freight.

Detailed documentation customized to meet your needs

CargoWise One’s comprehensive set of documents covers all aspects of a shipping company’s needs including arrival notices, bills of lading, booking confirmations, delivery orders, manifests and more. These documents can be customized to suit your corporate brand and can be bulk delivered through automated processes.

Improved integration for clearer communication

CargoWise One lets you manage your shipments on a single global database. It integrates your electronic data throughout your business so every aspect of your operation is on the same page. You’ll have the ability to integrate and exchange electronic data with multiple organizations including customs, port authorities, depots, terminals, domestic transport providers, customers, principals and agents - quicker and clearer communication for more efficient operations.

Bookings to bills of lading made easy

Whether it’s full container load, roll-on/roll-off, break bulk or bulk cargo, creating a booking is quick and easy with CargoWise One. It gives you a simple interface to manage bookings with allocation control, documentation and container tracking functions as well as auto rating of jobs that includes company tariff, clients’ special rates and quotes. CargoWise One then allows you to convert bookings to a bill of lading with just a single click.
Clever container management and detention

CargoWise One comes with all the functionality you need to track and control containers, both on and off the vessel. With CargoWise One, you can manage your container stock in multiple locations, ensure containers are returned on time and are available for export, receive electronic gate in/gate out and load/discharge events, track movements and be alerted of any discrepancies.

CargoWise one also allows you to comprehensively manage import and export container detention. Whether containers are delayed, returned unshipped, loaded on a different voyage or repositioned on customer request, CargoWise One gives you an automated system that lets you keep control of the situation.

The configurable system lets you setup specific rules and free days for customers and shipping lines so you can easily monitor and automate the detention billing process for multiple containers in multiple locations. By allowing you to automatically issue detention reminder letters and pro-forma detention invoices, CargoWise One makes costs clearer for your customers and container chasing a thing of the past for you.

Keep track of costs with accurate principal accounting

CargoWise One gives you extensive voyage accounting features that help you keep track of costs and stay on top of expenses. Its broad multi-currency accounting capabilities estimates and manages expenses and revenue by port and process supplier, and provides full vessel reconciliation and voyage disbursements so you can report finances accurately and efficiently.

CargoWise One also lets you record sundry charges related to operations but not directly related to a voyage such as telecommunication expenses, insurance rebates and storage charges. With these comprehensive accounting reports, you can clearly outline trading statements for specified periods of time. This helps agents settle their accounts with principals and helps principals overview their operational profit and loss - minimizing revenue leakage for both you and your clients.
Warehousing

CargoWise One gives you a scalable and comprehensive warehouse management system for effective, productive and accurate 3PL and 4PL warehousing operations. Designed specifically to optimize and simplify your warehouse processes, you'll have complete visibility and control of your inventory, so your customers can have full confidence their goods will be delivered in full and on time.

Highly configurable to your specific needs, CargoWise One works effectively for small warehouses with few orders and bulk product through to large-scale operations with multiple warehouses, multiple clients, high activity and complex customer requirements.

CargoWise One is a sophisticated enterprise-class solution that streamlines your workflow and integrates your warehouse operations with your partners, your providers and the wider supply chain. Its industry-wide functionality also integrates your warehousing operations with other areas of your transport and forwarding business for reduced data entry and greater visibility so you can give your customers a simplified supply chain solution.

Advanced automation and increased productivity

Warehousing and distribution is all about volumes and the daily movement and recording of thousands of items. Accurately managing this amount of activity with a paper-based system is difficult at best and impossible at worst. CargoWise One automates your data entry and customer interfaces to reduce administrative costs and increase data accuracy; making it simple to scale your operations as your business grows.

With CargoWise One, you can automate rules for releasing jobs in order of capacity and priority, allowing your team leaders to better manage their operations and your warehouse teams to work more efficiently. And by releasing the right jobs at the right time, you’ll be able to improve your DIFOT (Delivered In Full and On Time) statistics too.

Manage and scale your inventory effectively

CargoWise One’s multi-warehouse and multi-client warehouse management software delivers a full and clear audit trail of every movement of every piece of inventory that moves in, around and out of all your warehouses. This powerful functionality enables you to rapidly scale your warehouse to meet seasonal changes, business growth and high-volume customers by maximizing the efficiency and accuracy of your operations.

Give your customers the visibility they need

Visibility is a key requirement for customers looking for a warehouse provider: they look for businesses that give them the tools to accurately track their inventory levels and the movement of their goods. CargoWise One lets you offer a higher level of value-added services by providing your customers with a rich web-based interface with comprehensive reporting features so they can confidently track the status of their goods.

CargoWise One’s track and trace capabilities give your customers the freedom to enter orders, view and receive order statuses, view invoices and get a balance of their inventory at any time they need - even when no one is left at the warehouse to tell them. By offering your customers a connection with their inventory, you’ll give them the confidence to outsource their inventory management to you.

Never miss out on a payment again

Revenue leakage is a real challenge for the modern warehouse. With the sheer volume of goods going in and out of your warehouse every day, it pays to have a system that makes sure everything is accounted for and invoiced correctly. The complexity of many warehouse pricing contracts means that an automated system gives you the peace of mind that you’re not missing out on any payments, while freeing up resources that can be better spent elsewhere.

CargoWise One gives you the power to automate your entire invoicing cycle by integrating your operations through one single-platform system. The capability to configure client specific rating schedules for handling and storage means you can automatically apply charges for each job. Being able to auto rate every activity, value added service and piece of storage is essential for staying profitable. With CargoWise One, you can do all of this on a single invoice per client and at the push of a button.
RF scanning to minimize mistakes and maximize productivity

RF scanning has revolutionized the way the modern warehouse works. It allows operators to use handheld scanning devices to record what goes in, out and around the warehouse with pinpoint precision to ensure your warehouse picks the right product, in the right quantities, for the right destination. RF scanning gives you clear-cut tracking capabilities and the visibility your customers demand.

Real-time scanning provides you with up-to-the-second information for all your warehouse processes; from receiving and releasing, picking and packing, receipts and replenishments. It also allows you to accurately manage and measure your jobs, enabling you to make informed decisions about your team and warehouse to maximize productivity, performance and profit.

CargoWise One’s RF scanning capabilities let you sharpen, simplify and streamline your warehouse system. It gives you the functionality to fully integrate RF scanning with your wider operations to maximize the efficiency of your warehouse and minimize the unnecessary risks and resources associated with high-turnover storage.

RF Scanning is included in our unique LDaaS (Logistics Device as a Service) program, which simplifies implementation and eliminates hassle and high upfront capital cost of purchasing equipment. Choose from a number of Motorola RF devices, and we’ll provide the equipment, optimized for CargoWise One, for a small monthly fee with no yearly contract commitments, making your RF implementation and ongoing equipment maintenance simple and affordable.

Scan packing services to secure new business

Scan packing has fast become a major requirement in warehousing. It’s an important quality-control mechanism that ensures that every order ships with the correct product and in the correct quantity, and provides your customer with a manifest so inventory can be quickly located from the correct cartons. Many major retailers are insisting that inventory is scan packed into boxes and onto pallets with their specific label formats and SSCC (Serial Shipping Container Code) numbers.

SSCC numbers are growing in their use throughout the supply chain as a mechanism to track freight. Being able to scan and generate these numbers and then label freight is an essential capability in today’s modern supply chain. CargoWise One’s scan packing function makes sure you don’t miss out on potential business, providing you with the capability to scan products into cartons and label them with an SSCC label - just what your customers need.
Land Transport

Although a shipment may have traveled the world, every order begins and ends on land. As such, a successful supply chain operation isn’t complete without efficient local and overland transportation. From trucks to tracks, CargoWise One’s highly integrated system allows for faster, more effective land transportation management.

Whether door-to-port or port-to-door, local pick-ups and deliveries, refrigerated, point to point, bulk or line haul, CargoWise One gives you a comprehensive solution to seamlessly manage your consignments to and from everywhere and in every form - and it also offers an industry-first software and mobile device package for true mobility management.

A total transportation solution for more successful consignments

The key to a successful land transport operation is being able to have up-to-the minute, accurate and complete data for the planning, allocation and execution of consignment pickup and delivery, as well as the efficient management and optimization of your fleet. With CargoWise One, you get real-time electronically linked insights into your operations that allow you to run a more efficient, more productive and more profitable business.

It gives you a wealth of functionality including mobility for the driver, the vehicle, the warehouse and the sales force, that lets you manage all your land-based transportation operations, from bookings, driver and truck allocations, to fleet control, resource planning and container management, all with one integrated software solution.

The single-platform system puts your depot and drivers, your trucks, trailer and rail assets all on the same page to give you full visibility throughout your operations. Jobs are entered into the system once and are optimized, allocated, managed and tracked visually and in real time. From pickup and delivery, from start to end of day, you’ll be able to benefit from live information and full mobile integration, alerts and consignment status. Your operators will be able to focus on hot-spots and exceptions and not get lost in the sea of data. Your drivers will be more focused, the fleet will be higher yield and your deliveries will be faster, more predictable and more visible to your customers and your team on the ground.

Using CargoWise One seamlessly with the latest hand-held mobility and integrated truck telematics, you’ll receive on-the-road job data streams, truck-to-base and base-to-truck status updates and be able to track drivers, equipment and consignments in real time to maximize yield, increase load factors and gain access to comprehensive performance reports. This valuable data gives you the ability to easily identify profitable and unprofitable vehicles, routes and customers so you can understand what works - and what doesn’t.

Better transport management for a more productive business

CargoWise One gives you all the functionality you need to create better-planned land transportation. Its comprehensive planning capabilities let you map out, manage and schedule all of your operations and the integrated run-sheet dashboard display gives you comprehensive at-a-glance status of your vehicle fleet and allocated jobs. Booked, current, future and incomplete jobs can be tracked and you can allocate consignments to specific drivers and vehicles when they become available.

Whether containerized cargo or bulk, multiple or mixed consignments, direct or via hubs, liquid or refrigerated, multi-leg or container, CargoWise One’s land transport software will help you optimize delivery schedules and get the most from your trucking fleet.

Integrate your transport operations with the wider supply chain

CargoWise One’s multiple logistics applications are tightly integrated, allowing you to seamlessly manage your international and domestic consignments as they transition through each stage of the supply chain. Land transport integrates with forwarding, customs, container freight station and transit and contract warehousing capabilities, providing automatic data and billing handovers, data sharing and complete visibility for more effective operations.

The system also lets you manage your accounts as well as your shipments through an extensive audit trail facility and event system. Consignments are auto rated and invoices are sent electronically or printed, while the enterprise-class system gives you integrated cash flow management. CargoWise One’s transport-specific CRM and sales management system also gives you deep capabilities to manage your customers and win new business.
Advanced mobility solutions for improving on-the-road operations

Drivers are a pivotal point of every transport operation, and often the direct point of contact for your customer. If you can provide them with real-time information and support to do their job better and safer, then you can also improve the standard of your customer service.

Via easy-to-use intuitive integrated software on ruggedized in-cab devices, CargoWise One’s truck telematics and hand-held mobility creates the comprehensive information flows, checks, and features that a driver needs to do his job. The system gives you the ability to communicate with drivers and the fleet and, by combining back-office operational consignment and job data with GPS, POD and other mobile data, transport companies and their customers have ready access to real-time information as it happens in the field.

The transport management suite can easily and intelligently analyze and report on GPS location, vehicle performance, driver behavior and item location to report on actual delivery times, wait times and detention. It also provides your customers with automated notices, via web, email and SMS, when a pickup or delivery is predicted imminent, or a driver is running late.

Real-time proof of delivery

As soon as your customer has confirmed delivery via the hand-held, sign-on-glass function, and the driver confirms the job as delivered, the system can rate and post the charges and send the customer accurate and automatic billing.

Using integrated scan, weight, and measure equipment, revenue leakage, short and long items, and consignment errors can be found, accounted for, and managed back to the problem location. This has immediate benefits to your cash flow, but also vastly reduces administration, the number of inquiries, claims, and complaints. With CargoWise One’s track and trace web portal, your customers can review the status of each job, view the POD, and print the consignment note and invoice. If you want, you can even provide them with a live GPS location, so they can see the actual location of the vehicle with their job.

GPS and tracking capabilities to keep track of business

CargoWise One includes integrated GPS and mapping technology to benefit your wider operations. CargoWise One’s tracing capability allows you to integrate GPS locations and mapping information into your wider operational information. By combining this data with customer, job, driver and trip data in a single-platform system, you can get greater visibility to make sure your operations stay on track.

Your GPS data can then be used by CargoWise One’s transport management system to process operational tasks, and trigger alerts and activities in real time. This enables reporting and analysis of planned versus actual, and ad hoc queries such as finding the closest vehicle that has capacity to collect a consignment.

Geo-fencing that actually works

CargoWise One gives you a dynamic Geo-fencing feature for more accurate operations. Rather than overwhelming you with an alert or event notification every time one of your vehicles drives past a Geo-fence, the system creates Geo-fence triggers on the fly for the current leg of the individual vehicle and, better, it dynamically learns the exact Geo-fence details over time for each pickup and delivery location.
Route optimization and scheduling software for more effective operations

Fuel, fleet and driver costs can be some of the highest operating expenses for a transport business, so managing these costs is vital in maintaining competitive pricing, while retaining profitability. CargoWise One lets you plan, allocate, optimize and schedule your routes continuously during each run. It also lets you adjust for current events such as detention, traffic, booking and route changes, so you can be more adaptable, more productive and more cost-effective than traditional plan-once-and-execute systems allow.

If you run operations with a high-density customer base or high-volume, low-value retail that requires a large number of drops per truck, you need a system that lets you manage and optimize your delivery/pickup cycle. CargoWise One lets you plan your deliveries on the quickest or shortest route and schedule your vehicles to minimize time, effort, cost and delivery commitments and maximize fleet efficiency.

With CargoWise One’s route optimization and scheduling software, you can better plan your day-to-day transport operations to optimize your use of resources, reduce distances traveled and achieve greater cost savings and DIFOT results. You’ll be able to reduce fuel and maintenance bills, reduce the vehicles you require and reduce driver overtime, while balancing your work load for a more effective fleet.

Improved customer service and greater management control

By optimizing and scheduling your routes, your customers get the right vehicle at the right time, resulting in a more reliable service. CargoWise One can help you improve service standards such as reduced lead-time between receipt of order and delivery, while tighter delivery windows can be implemented without adding cost.

With your better planned and managed routes, you’ll also gain greater management control as you can set and measure planned depot departure and return times for each driver and set driver performance standards and KPIs to achieve your targets.

Logistics Device-as-a-Service (LDaaS)

Logistics Device-as-a-Service (LDaaS) is a groundbreaking software, telematics, and mobile device development for the Land Transport and Warehousing industry. The LDaaS program packages CargoWise One’s leading logistics management solution with latest ruggedized mobile devices and integrated telematics for a complete mobility solution - with no up-front costs or locked in term contracts, at a low monthly fee.

Increase productivity with perfectly paired software and devices

A first for the logistics industry, LDaaS makes true mobility and vehicle telematics an affordable option for any transport or warehouse business regardless of size. Businesses have typically had to make multiple complex and risky technology investments in software, mobile devices, WiFi and telecommunications data services. Now with LDaaS, you can take advantage of the productivity and operational benefits of integrated mobility, without the complexity of software integration and large capital costs.

A one-stop-shop mobility solution

LDaaS lets you benefit from CargoWise One’s broad capabilities delivered in the field, through a durable, easy-to-support and standardized device. With LDaaS, you get on-the-go job management, GPS tracking, sign-on-glass, bar code scanning and many other transport features as well as RF scanning, scan pack and voice picking options for the warehouse. LDaaS lets you more accurately manage your operations and gives you ready access to real-time information as it happens.

Simplicity, Integration, Power and Visibility

If you’re looking for simplicity, affordability and on-the-go capabilities, CargoWise One paired with LDaaS gives you the best logistics software solution on the market in one easy-to-manage option.
CargoWise One doesn’t just increase your operational productivity, it increases your visibility too. However your business implements CargoWise One, you can benefit from web-based tracking that lets you and your customers monitor the status of goods, orders and shipments, quickly, easily and in real time. Whether you’re an importer, exporter, supplier, overseas agent, freight forwarder, customers broker, transporter or warehouse operator, CargoWise One’s web tracking module gives your customers access to the information they need, whenever they need it.

The value of visibility

With CargoWise One, your customers can be confident that their goods are in safe hands. Visibility is a key customer requirement and CargoWise One’s track and trace capabilities give your customers 24/7 access to tracking information through a feature-rich online portal.

Give your customers the visibility to track the status of their goods in real time and you’ll also be giving them the peace of mind that their shipment is on target and on time. For supply chain providers wanting to offer another level of service to their customers, web tracking with CargoWise One is a powerful, business-driving function that has never been simpler.

Web tracking made simple

CargoWise One gives you an easy and effective integrated tracking solution for streamlined customer interaction and more productive operations. Your data is automatically uploaded to the web tracking portal, so shipments, declarations, orders, security filing, inventory, receipts and accounting information can be tracked without the rekeying of data. It also stores all important shipment-related documentation in one place so they never go missing again.

CargoWise One’s web-tracking function is easy to set up, maintain and control. Your customers can place and edit their own orders and shipments online and request rate quotations with an easy-to-setup user ID and password. All related documentation is uploaded to the website too, so your customers can even print their own invoices simply and efficiently.

Customizable content

CargoWise One’s online tracking interface has been designed to be fully customizable and you can add your logo and modify the page headings, fonts and color to align with the look and feel of your corporate brand or business image. Your customers will know they’re dealing with you, and not someone else.

CargoWise One also lets you and your customers customize the web tracking function to meet specific requirements. You can configure access and available functionality for individual customers, while they can adapt the look of their data via customizable columns, allowing you to offer a custom-tailored track and trace service.
Geo Compliance

The world is a big, complex place. From tax rules to language requirements, there are so many rules and regulations across the planet it seems almost impossible to implement a global application without having a team of local experts in every jurisdiction. Although freight is generally moved from A to B in the same way, the complexities of geo-compliance regulations can stop your global expansion plans in their tracks - but CargoWise One can help.

Effective communications with your global connections

Clear communication with your customers is the cornerstone of any successful business so you need a solution that helps remove the language barrier from your global operations. CargoWise One is backed by a dedicated team that manages all areas of geo-compliance, so the system can help facilitate your global connections. CargoWise One can generate documents in over 20 key languages, and you can manage and adapt these documents to include your own localized terminology.

The system’s User Interface is available in a number of languages, so your staff can use the software in their native language in the world’s key markets. And its user specific too, so you can run a truly international operation.

Make tax less taxing and stay compliant with local laws

When it comes to accounting rules and regulations, nobody can be an expert on every single country. However, CargoWise One’s single-platform system has been designed with your global operations in mind. Its geo-compliance capabilities allow your business to comply with local customs and tax laws so you can operate in multiple markets with ease.

CargoWise One manages essential requirements such as VAT/GST compliance, withholding tax and other general accounting and reporting procedures to help take the hassle out of your international transactions and operations. It also adheres to tax rates and default rules, invoice layout and numbering rules and ensures your data is safe and easily available for completing your tax returns.

CargoWise One’s geo compliance capabilities also extend to customs and brokerage requirements, from managing Harmonized System codes to creating and submitting the declaration. In an ever-changing world, CargoWise One’s dedicated customs team ensures the application is fully up to date with all the latest regulations and procedures to make sure your business conforms to requirements.

Secure your link in the supply chain

Security in the supply chain is a serious matter. The penalties for moving cargo on behalf of black-listed companies are significant, and can devastate your business.

CargoWise One helps you make security a top priority. It gives you the capability to screen your clients and vessels against over 150 individual watch-lists, from the EU List of Banned Ships to the FBI’s 10 Most Wanted. Once a match is detected, the user will be given an alert, and action can be taken.

With the ever-shifting landscape of security measures and financial rules, it’s of paramount importance to stay ahead of the game and avoid putting your company at unnecessary risk through non-compliance. For global businesses, CargoWise One helps you continue to operate within the laws of countries across the globe.
Enterprise Capabilities

CargoWise One is not only the smart solution for supply chain operations, it also takes care of the day-to-day logistics of running a business too. It’s packaged with a comprehensive suite of enterprise-class tools designed to help you streamline your business and run smoother operations across all of your essential activities. From accounting to document management, sales and marketing to efficient workflow processes, CargoWise One is the total solution for business-wide integration across all your departments.

Accurate accounting for logistics providers

CargoWise One gives you an enterprise-class, multi-company and multi-currency accounting software system that eliminates errors and minimizes miscalculations so you never miss out on a payment again. Full integrated with the wider system, CargoWise One’s powerful accounting functions lets you manage your invoicing, receivables, payables, cashbook, job costing and general ledger data from the one single-platform system.

For more productive accounting, costing and invoicing are automated from agreed client rates and time frames and an automatic accruals/work-in-progress process ensures operational costs are always taken into account and profits never overstated.

CargoWise One automates your revenue recognition and lets you eliminate the costly monthly manual statement run with an automated tax-compliant statement delivery system. Its advanced debt collection function lets you send out documents at the click of a button, displays outstanding balance information and call history, and creates follow up reminders that link directly to MS Outlook. For further financial security, the system’s audit logging capabilities let you have the confidence in the integrity of your accounting data, while extensive security settings restrict user access to critical accounting functions and data.

CargoWise One gives you visibility to keep on top of your company’s financial position through sophisticated and customizable reporting capabilities. Track the performance of your individual branches, whether interstate or overseas, and analyze your actual financial performance against your projected earnings or against previous years.

Improve sales, marketing and CRM performance

CargoWise One not only gives you extensive options for managing existing customers but also provides you with powerful sales and marketing features and functions for securing new business. It gives your business an integrated solution to manage customer relationships, campaigns, opportunities and sales activity and an in-depth quotation and rating system that streamlines all steps in the sales and marketing process.

CargoWise One empowers you to manage campaigns and provide up-to-date communication to your sales team, prospects, customers, suppliers and business partners. It integrates and tracks all your client communications and sales activity and allows you to target your campaigns by segmenting your database information. Sales leads and opportunities tracking lets you analyze the results of each marketing campaign to discover what works and what doesn’t: and a broad range of reporting options enable you to measure staff sales performance too.

When a lead turns into a sales opportunity, simply convert the record and start tracking your sales representative’s activities. Follow-up tasks such as phone calls and appointments can then be allocated and automatically added to MS Outlook.

For quicker and more productive sales and marketing management, CargoWise One also includes a comprehensive sales quotation system that links to the rating system, meaning you can specify client rates simply by placing a mark-up on your buy rates. All rates, company tariffs and quotations can then be managed through a centralized online system so costing and invoices can be issued with ease and accuracy.
Manage staff and recruitment with a centralized human resource system

A business is only as good as its people, so CargoWise One includes an HRM solution for the effective management of your most valuable asset - your staff.

Our Human Resources Management (HRM) system provides you with a centralized staff and resource database where you can securely record, maintain and access your employee data. It lets you record and manage contact information, banking details, and annual leave and keeps track of licenses, certifications, and accreditations. The system also gives you the ability to monitor your staff's security access and activities within CargoWise One.

CargoWise One helps you manage your current staff, and features a number of recruitment tools to help you find your employees of the future too. It lets you run, manage and publish job campaigns and current vacancies through an online portal and allows applicants to submit an application directly in the system. By allowing candidates to apply through CargoWise One, you can capture all their important details, including uploaded resumes, to provide you with a comprehensive history of all job applicants for past and future reference.

To help you identify the most suitable applicants, CargoWise One lets you create job skill accreditation tests for preliminary filtering. For successful candidates, you can create a library of training materials, videos and exams in an online learning portal so your new staff have all the information they need to get up to speed quickly.

More effective workflow management

A successful supply chain business needs to deliver client-customized processes in a production-line environment. CargoWise One has been designed to give you a simplified, step-by-step system to overcome this core conflict for more streamlined shipments that meet the needs of all your customers’ demands.

CargoWise One lets you manage your workflow quickly and efficiently: a supply chain management and dispatch scheduling solution designed to map and control standard processes while allowing individual customer desires to be configured on a case-by-case basis. Featuring a comprehensive and sophisticated range of functions within a user-friendly design, CargoWise One provides you with the ability to monitor and control the planning and execution of events across your entire operation.

Create and configure tasks, supply-chain milestones and exceptions; record, manage and display tasks; and configure triggers to perform actions when events occur, CargoWise One lets you achieve a more effective and more productive workflow across your whole business. Enter the details, define the individual tasks and critical dates and CargoWise One will do the rest, automatically scheduling all brokering, shipping, warehousing and cartage activities as required.

With high levels of automation and an exception-driven approach to critical supply chain milestones, you can plan and operate tasks more efficiently to meet and exceed customer service promises. And with CargoWise One's cloud-based, single-platform system, your information only needs to be entered once to be accessible organization-wide in every department, in every branch, anywhere in the world.

Electronic document management across your global operations

CargoWise One gives you a cloud-based document management system that provides a centralized storage solution for all your important information. By storing documents electronically, your business will be able to phase out the need to track and store paper documents, saving you both time and resources.

Use CargoWise One to store your documents and your ‘eDocs’ will be integrated and associated with all the relevant shipments, orders, products and other operations in one easy-to-find location. Your eDocs are an electronic representation of traditional physical documents and can contain one or multiple pages. They can be scanned in from a paper hard copy, imported from a computer hard drive or simply dragged and dropped from an email.

By centralizing these documents online, your information can be quickly accessed across your entire operation whenever, and wherever, it's needed. Documents can be viewed by multiple parties to free up bottlenecks, such as having different departments needing the same document at the same time, and errors and unnecessary duplications can be avoided as your whole operation begins to work from the same (paperless) page.
Create greater global connections with electronic integration

To operate successfully in a global industry, you need to be able to connect and communicate with business partners and operations worldwide. Whether your business is large or small, complex or compact, CargoWise gives you access to a comprehensive suite of integrated data messaging to link your business with the global supply chain.

As a single-platform system, CargoWise One lets all the departments of your business work from the same page. What’s more, its enterprise-to-enterprise (E2E) capabilities give you the perfect solution to integrate your business with customers and global partners across the logistics community. Logistics service providers never work in isolation and have many partners up and down the supply chain. With logistics providers worldwide choosing CargoWise One as the supply chain system of choice, it gives you an out-of-the box solution for easy electronic data integration and more productive communication with other CargoWise One customers and partners - wherever they may be.

Advanced electronic integration is now vital for a successful supply chain but many smaller businesses lack the in-house expertise to make the most of the technology. For these customers, CargoWise One offers our eHub service: a simple and flexible solution to connect CargoWise One users with trading partners not using the CargoWise One system. Our expert eHub team handles all the setup, mapping and maintenance, meaning no additional hardware or software investments for you. And because your eHub data is delivered through our WiseCloud data network, you’ll have the security of knowing your connections are safe, stable and reliable.

For businesses with a dedicated in-house software development team, CargoWise One provides a flexible and adaptable eAdaptor service for self-managed system integration. eAdaptor gives you the capability to integrate CargoWise One with your other internal or external systems or those of trading partners, to your own needs and specifications. A comprehensive Software Development Kit (SDK), with sample programs written in C# .Net, will help you kick start your development and eAdaptor’s WCF Web Service technology means your team can use your preferred protocol to communicate and integrate for full control and flexibility over messaging protocols and middleware.
Put productivity at the center of your business with CargoWise One. Contact us to get started.
Contact Us

Australia

Sydney
Unit 3a, 72 O’Riordan Street,
Alexandria
NSW 2015
Australia
Phone: +61 (2) 8001 2200

Melbourne
Suite 116/87 Turner Street,
Port Melbourne
VIC 3207
Australia
Phone: +61 (3) 8686 8600

Brisbane
Suite 4/633 Logan Road
Greenslopes
QLD 4120
Australia
Phone: +61 (7) 3414 4100

New Zealand

Auckland
Unit 2a, 1 Bishop Dunn Place
Botany South, Auckland
New Zealand
Phone: +64 (9) 271 6993

Americas

Chicago
1515 East Woodfield Road,
Suite 820
Schaumburg, IL 60173
USA
Phone: +1 (847) 364 5600

Asia

Singapore
6 Raffles Quay #11-03
Singapore 048580
Phone: +65 (3106) 2780

Nanjing
Room 1201, Floor 12
Tian’an Hi-Tech Innovation Centre, Baixia
High-tech Industrial Park
Yangfeng Avenue
Nanjing, 210014
P.R. China
Phone: +8621 6101 0310

Europe & UK

United Kingdom
Units 5 & 6, Linford Forum 5
Rockingham Drive
Linford Road
Milton Keynes, MK14 6LY
United Kingdom
Phone: +44 (0) 845 125 5212